



Place of Hearing: Kesinga

Appeared:

1. **For the Complainant** – Sri Umakanta Kata, Repr. By Smt Kuni Kata, At-Gountiapada, Po/Ps-Kesinga, Dist.-Kalahandi.
 2. **For the Respondent** – Sri Debi Prasad Dixit, SDO Elect. Kesinga, TPWODL.
- Complaint Case No. BPT-190/2024**

Sri Umakanta Kata,
Repr. By Smt Kuni Kata,
At-Gountiapada, Po/Ps-Kesinga,
Dist.-Kalahandi.

Con. No.9033-0108-0113

COMPLAINANT

Sri Debi Prasad Dixit,
SDO Elect. Kesinga,
TPWODL.

-Versus-

OPPOSITE PARTY

GIST OF THE COMPLAINT:

The complainant consumer Sri Umakanta Kata, Repr. By Smt Kuni Kata, At-Gountiapada, PO- Kesinga, Ps- Kesinga Dist- Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Kesinga on dt. 10.04.24, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ DOM supply with CD of 1 kw having consumer No **9033-0108-0113** under SDO Elect. Kesinga.
- 2) As complained by the complainant the provisional/average bill was served from 12/2012 to 01/2021.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. Kesinga) in its counter reply and course of hearing submitted as follows:

- 1) PVR
- 2) Billing Abstract from December 2002 to April 2024
- 3) Date of supply 11/10/2002
- 4) Category: LT/ DOM



- 5) Connected Load 1 KW
- 6) Meter No- TWSP51160399
- 7) Installed on: 11/05/2024 with IMR: "0"
- 8) CMR: 08 Kwh as on 10/05/2024
- 9) Meter Status: Ok
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by SDO Elect. Kesinga as follows:
 - The provisional/average bill was served from 12/2012 to 01/2021.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement, the forum observes the followings:

- The complainant reiterated for provisional/average billing. The OP submitted that the provisional/average bill was served from 12/2012 to 01/2021.

ORDER
11.06.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.:

The OP is directed as follows:

- To revise the bill from 02/2019 to 01/2021 by taking six-month average consumption from 02/2021 to 07/2021 (i.e. IMR "0" Kwh on 02/2021 and FMR "546" on 07/2021).

The case is disposed of accordingly.

Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.

Compliance Month- July-24.


B. NAIK
Co-Opted Member
GRF, Bhawanipatna


K.K. PATTNAIK
MEMBER (Fin.)
MEMBER
Grievance Redressal Forum
TPWODL, Bhawanipatna


R.K. NAIK
PRESIDENT
PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Sri Umakanta Kata, repr. By Smt Kuni Kata, At- Gountiapada, PO- Kesinga, Ps- Kesinga Dist- Kalahandi
2. SDO Elect. Kesinga, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."